**Use Cases**

Franklin Gothic URW (Light, Book, Medium, Demi)

**Pre-conditions:** submits report via app

**Actor(s):** citizen

**Stakeholder:** researcher, citizens

**Trigger:** user travels/goes in transit // experience had

**Standard Flow:**

1. Open app (already logged in)
2. User chooses audio/text/photo/video data to submit
3. Fills out a brief survey of extra information (where are/were you? How do you feel?)
4. User makes submission

**Alternative Flow:**

1. Open app (already logged in)
2. User is in a hurry, and opts to just chooses their current mood and location
3. User makes submission

**Alternative Flow:**

1. User is on the bus, wants to document as they go
2. User types up all the info they want to share at the moment
3. User saves
4. User goes back into the post and adds things at the end of the day
5. User submits

**Alternative Flow:**

1. User is on the bus, opens app
2. User begins to enter documentation
3. Phone dies in the middle of the process
4. User comes back to the app later on after charging phone
5. Information was auto saved as draft thankfully and user continues from where they left off
6. User submits

**Alternative Flow:**

1. User travels all through the day
2. User returns home
3. User opens app
4. User enters report and documentation for the day
5. User submits I

**Trigger:** user receives a notification/message through the app

**Standard Flow:**

1. Open app (already logged in)
2. User sees that a researcher has sent them a direct message commenting on one of the user’s past experiences
3. The user looks at the experience that was commented on, and reads the researcher’s message, which contains a few more questions.
4. The user replies to the message

**Alternative Flow:**

1. User sees notification
2. User ignores
3. User receives another prompt/notification upon returning home at the end of the day
4. User opens app
5. User views message which contains follow-up question
6. User replies

**Trigger:** user talks to a friend about the frustrations of traffic

**Standard Flow:**

1. Open app (already logged in)
2. Scrolls to a past memory/video they took
3. Shows friend

**Trigger:** researcher receives notification about documentation being posted

**Standard Flow:**

1. Open app (already logged in)
2. Views notification listing the number of posts added for that day
3. Researcher clicks on notification in app
4. System displays a timeline of posts, each grouped by the user that created them and in chronological order
5. Researcher marks posts that they would like to follow up with user on
6. Researcher messages specific users
7. Researcher awaits response

**Alternative Flow:**

1. Open app (already logged in)
2. Views notification listing the number of posts added for that day
3. Researcher clicks on notification in app
4. System displays a timeline of posts, each grouped by the user that created them and in chronological order
5. Researcher opens specific post
6. Researcher messages specific user
7. Researcher awaits response

**Alternative Flow:**

1. Open app (already logged in)
2. Views notification listing the number of posts added for that day
3. System marks the notification as read
4. Researcher closes app and decides to address later
5. Researcher opens app again when they have free time
6. System displays a timeline of posts, each grouped by the user that created them and in chronological order
7. Researcher opens specific post
8. Researcher messages specific user
9. Researcher awaits response